



### **CANCELLATION POLICY**

- At the moment of the reservation, the HOTEL agrees to reserve the services requested for the period requested (as documented by the Hotel's confirmation by fax or e.mail)
- Hotel's cancellation policy allows cancellation without penalty till 3 days from arrival (except different agreement)
- First night will be charged from the Hotel after this deadline. In case of not arrival without communication the client must pay the entire price for all the period reserved.
- Clients who arrive, but do not wish to stay at the Hotel or in case of anticipated departure (without a valid reason) is forced to pay the entire amount regarding the period booked.
- All the sums due in case of default of the client will be charged using the credit card provided at the moment of the reservation. All the cancellation must be communicated by fax or e.mail.